

# Canon

Professional  
**SERVICE &  
SUPPORT**  
Speed. Quality. Excellence.



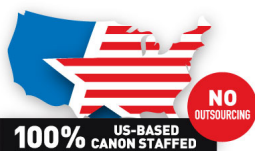
## Focused on Professionals

State-of-the-art, high-quality, easy to use - these describe Canon's service and support programs just as accurately as they do Canon's products. Whether you're an individual or represent a large enterprise, your needs are critical, which is why Canon provides unique customer service and support programs specifically for professionals.



### Factory-Level Service

- **Fast repair processing**
- Highest quality standards
- Factory certified technicians
- Precision camera & lens adjustment rooms
- Nationwide service network



### Dedicated Pro Tech Support

- Team of technical experts
- Industry-leading response times
- In-house studio test environment
- 100% U.S.-based call center (All Canon employees)



### Pro Training & Workshops

- Free online educational resources including how-to videos, white papers, quick guides, interviews & more.
- Live classes and workshops featuring a wide range of topics by and for industry professionals.



### Canon Professional Services

- **2 day service for Platinum Members**
- Dedicated 24/7 tech support
- Repair Discounts for Platinum & Gold Members
- Repair Coverage & Equipment Evaluation Loans

SUPPORT MATTERS

JOIN THE GROWING RANKS OF PROS THAT RELY ON CANON PROFESSIONAL SERVICE, SUPPORT, AND EDUCATION

# CANON SERVICE & SUPPORT NETWORK



## Canon Experience Center

Product Showroom, Workshops, Classes & Events,  
Service & Repair (Walk-In Service)  
Costa Mesa, CA



## Canon Burbank

Professional Consultation & Events, Professional  
Workshops & Training, Service & Repair (Walk-In Service)  
Burbank, CA



## Canon Customer Support Center

Canon Technical Support — 1-800-OK-CANON  
Chesapeake, VA & Albuquerque, NM



## Canon Factory Service Center

Service & Repair  
Jamesburg, NJ; Newport News, VA;  
Honolulu, HI



## Canon Professional Service & Support Center

Service & Repair  
Itasca, IL (by Appointment) &  
Lyndhurst, NJ (Walk-In Service)



## Canon Customer Care Center

Service Drop-off Point  
Melville, NY

For more information call 1-800-OK-CANON  
[pro.usa.canon.com/support](http://pro.usa.canon.com/support)